

DELHI METRO: THE SAFEST PLACE IN DELHI DURING EARTHQUAKE

The entire infrastructure of DMRC, including its stations, tunnels and all other structures, has been designed to withstand earthquakes of the intensity of 7 on Richter scale. The structures of Delhi Metro are not likely to be affected by low and moderate intensity earthquakes.

During the recent earthquake of intensity 7.9 with epicentre in Nepal on April 25, 2015, none of the structure of Delhi Metro was affected. However, Delhi Metro has to follow some laid down procedures as a precautionary measures even in case of Low and moderate intensity earth quakes.

Passengers are requested not to panic and follow instructions given by Station & Train Operations staff in case of earthquake.

Attention Please: Metro trains are stopped during earthquake as per statutory guidelines for safety. Trains may be stopped in between stations or at stations. After the main shock subsides it is preferred to bring trains stopped between stations to a station at a precautionary speed. In case it is not possible to bring stopped train to station then passengers will be evacuated by metro officials/rescue team.

Inside a Delhi Metro Station:

The motto is "Save Yourself, Help Each Other, and Get Help from Metro Officials/Authorities"

• **During the earthquake:**

- Do not panic, keep calm.
- Listen patiently to the instructions given by Station Staff on Public Address System and follow them.
- If you are in a crowded place, do not rush for cover or to doorways. Slowly move to the corners or at a location close to pillars. Drop on the floor and crouch.
- Protect your head with your bags or clothes or similar objects or by your hands.
- Stay away from hanging lights, electrical & civil fixtures, signage at the time of an earthquake.
- Stay away from where glass could shatter around or other heavy item could fall over
- If inside an Elevator, you should push every floor button and get off at any floor it first stops at and then use a staircase to evacuate.
- If the door of elevator doesn't open, use the emergency feature available in the elevator such as a phone, button or bell to inform someone outside that you are trapped.

- Do not approach vending machines, kiosks.
- Do not use Elevators/Escalators.
- Do not try to force the elevator door to open from inside until the rescue service arrives.
- Do not light a matchstick/lighter.
- Do not use the telephone except to report an emergency or to obtain assistance.

• **After the earthquake:**

- Follow instructions from the Metro Official. It is important to evacuate to a designated shelter according to the DMRC officials' directions.
- After the main shock ceases, head toward an exit on the ground level. Since many people may rush to and crowd the exit, you should be careful to avoid falling and being trampled by others.

- Evacuate from the building by using the stairs (not Lifts).
- Seek assistance if needed.
- Stay out of severely damaged buildings as aftershocks may cause them to collapse. Report any building damage to the authorities.
- Know emergency telephone numbers (such as those of doctors, hospitals, the police, etc)
- Educate yourself and family members.
- Do not spread and/or believe in rumors.

Inside a Delhi Metro Train:

- **During the earthquake:**

- Do not panic, keep calm
- Listen patiently to the instructions given by Train Operator and follow them.
- Exit from the train only when directed as track outside may be dangerous.
- Protect your head with your bags or clothes or similar objects or by your hands.
- Hold grab handle or bar to prevent yourself from falling
- After the train stops, you should stay calm and wait for instructions from the Train Operator/ Metro Official.
- Rescue will be provided as soon as possible
- Do not attempt to get out of the train by unlocking the emergency door lock or by jumping out from the window.
- Do not become impatient. Delhi Metro is safe.
- Do not try to force doors/windows to open from inside.
- Do not use matchstick/lighter.
- Do not use the telephone except to report an emergency or to obtain assistance.

- **After the earthquake:**

- Follow instructions from the Train Operator/ Metro Official.
- The train will be brought to the next station at a slow speed and you will be asked to evacuate the train.
- If it is not possible to bring the train to next station, the train operator would request to evacuate the train. Assist needy passengers like senior citizens, women, children or differently abled passenger in evacuation.
- Do not spread and/or believe in rumours.

