

NOTICE INVITING TENDER (DMRC/PB/716M00013WA/02) (Package-2)

Tender for installation and operation of water ATM machines at selected Metro Stations of DMRC Network for a period of 3 years.
(Mutually extendable for total tenure of 9 years on 3+3+3 basis)

- 1.1 The National Capital Region (NCR) which comprises of the Indian Capital New Delhi along with its satellite towns is the most populous urban agglomeration in India. Delhi with a total population nearing 17 million residents is the 10th most populous city in the world and is the 7th biggest urban agglomeration in the world with a population of 23 million people. Delhi Metro Rail Corporation Limited (DMRC) was incorporated on 03-05-1995 under the Companies Act, 1956. DMRC undertook the construction activities to provide a world class MRTS for Delhi and the neighboring satellite towns, the first section of Phase-I was made operational on 25-12-2002. DMRC has since completed the construction of Phase-I, Phase-II, and also partial Phase-III network comprising of 158 stations and a network of around 213 km and has already put them under operation. As of today, DMRC network comprises of six operational lines, along with the Airport Express Line with a ridership of more than 3.2 million commuters per day.
- 1.2 DMRC invites open E-Tenders on two packet system from interested parties which may be a registered sole proprietorship firm, a partnership firm or a company registered under the company act 1956/2013 and having its registered office in India, or a combination of above in the form of Joint Venture (JV)/consortium for selection of Licensee for installation and Operation of Water ATMs at selected/specified Metro Stations of DMRC Ltd. DMRC shall receive E- Bids pursuant to this RFP document, in accordance with the terms set forth herein as modified, altered, amended and clarified from time to time by DMRC. Bidders shall submit bids in accordance with such terms and conditions on or before the date specified in this document. Bidders are advised to visit the DMRC premises at the respective stations / site and familiarize themselves with various arrangements and all activities necessary in this regard.
- 1.3 Request for Proposal Document (non-transferable) can be downloaded from the web site <https://eprocure.gov.in/eprocure/app>. Cost of RFP Document (Non-refundable) is Rupees Twenty One Thousand only (Rs.21,000/-) (including 5% DVAT). RFP Document cost shall be submitted in the form of Demand Draft / Pay Order drawn on any Indian Scheduled commercial bank/ Indian Branch of foreign bank in favour of "Delhi Metro Rail Corporation Ltd" payable at New Delhi.
- 1.4 Bidder shall submit bid document along with bid document cost and Bid Security/EMD. The bidder shall specifically quote the name of the Package/s for which the bidder is submitting the bid document. The bid document cost amounting to Rs. 21,000/- (including DVAT) shall only be payable irrespective of whether the bidder submits the bid for or not. The details of EMD/Bid Security for Package-1 for Water ATMs Plants are placed at clause no. 9.6 of RFP and clause no. 1.5(3) of this document.

1.5 Schedule of Bidding Process:

1	Sale of Tender Document	From 13/04/2017 to 11/05/2017 (up to 15:00 hrs) on e-Tendering website https://eprocure.gov.in/eprocure/app for further information on this regard bidders are advised to contact on 23417910-12 (Ext:534776), For technical queries related to Central Procurement Portal, Help Desk No: 0120-4200462, 0120-4001002, 011-23417910/12, Extn. No. 534318
2	Cost of Tender Document (Non-Refundable)	Non-refundable Rs. 21,000/- (Rs.20,000/- + 5% DVAT) Cost of Tender Document shall be acceptable in the form of Demand Draft / Banker's Cheque in favour of "DMRC Ltd." payable at New Delhi.
3	EMD/Bid Security (Package-2)	Rs. 10,00,000/- (Rupees Ten Lakhs only) , in the form of a Demand Draft /Banker's Cheque only in favour of "DMRC Ltd."payable at New Delhi and drawn on a scheduled commercial bank.
4	Authority and place for submission of Cost of Tender Document and Bid Security/EMD in original physical form (ii) Due date & Time for submission of (i) above	Office of Dy. Chief Engineer/ Property Business-II, 4 th Floor, B Wing, Metro Bhawan, Fire Bridge Lane, Barakhamba Road, New Delhi-110001. ii) 11/05/2017 up to 15:00 hrs
5	Pre-Bid meeting (All bidders are advised to attend the meeting)	25/04/2017 at 11:00 hrs at 7 th floor, Conference Hall, Metro Bhawan
6	Last Date of receipt of written queries(if any) by DMRC	25/04/2017 (till 17:30 hrs), can be e-mailed to: chandanjauhar@dmrc.org, pallavi_15289@dmrc.org, rajiv-kumar@dmrc.org
7	DMRC's response to queries by	28/04/2017
8	Time of submission of Bid at e-portal	From 04/05/17 (09:30 hrs.) to 11/05/2017 (till 1500hrs)
9	Date & Time of Opening of Technical Bids online	12/05/2017 at 1500hrs
10	Validity of Bid	Up to 180 days from the last date of submission of tender.

1.6 Addendum/Corrigendum, if any, will be placed on our website only from time to time. RFP/DLA document can also be downloaded from the website <https://eprocure.gov.in/eprocure/app> and can be submitted along with document cost at the time of submission of RFP bids along with bids for the water ATMs in package-1. **Late/ delayed RFP/tender received after the stipulated date and time of submission of RFP shall be rejected out rightly.**

1.7 **Schedule of Various Stages:** The License shall follow the following time lines:

SN	Stage of Activity	Time Period
1	Payment of interest free security deposit/Performance Security to DMRC by Licensee.	Within 30 days from the date of issue of Letter of Acceptance.
2	Stations to be handed over to Selected Bidder.	Within 7 days of making the due/full Payments in accordance with LOA
3	Signing of License Agreement	Within 30 days after date of last water ATMS site handing over of the selected metro Station(s).

1.8 **Eligibility Criteria:-**

- (a) Bidders shall be in existence for at least (1) One year and should have performed similar nature of work of installation and operation of Water ATMs for public and submit documentary evidence in support thereof.
- (b) The bidder should have completed installation and successful operation of water ATMs (Portable water dispensing unit through coins/card) in at-least 15 locations for a period of continuous six months and submit documentary evidence in support thereof to the satisfaction of DMRC Ltd..
- (c) As on date of Tender submission (i). DMRC/MOUD/Delhi-Govt. should not have banned business with the tenderer (any member in case of JV) or (ii) Any Central/state Government department/PSU/Other Government entity or local body have not banned business with the tenderer, which is applicable to all ministries (approved by the committee of economic secretaries, Ministry of Commerce).The **tenderer should submit undertaking to this effect as per Annexure-8**
- (d) In case of a Bid by a JV/Consortium of firms, following shall be abided by their members:
 - (i) The Lead Member of the JV/Consortium must fulfill the criteria mentioned in 1.8 (a, b & c) above. The above clause no.1.8 (c) would however be also applicable to the other/all members of the JV/Consortium.
 - (ii) Any change in percentage stake of JV/Consortium members without prior written approval of DMRC shall be treated as Material Breach of Contract

and Licensee's Event of Default entitling DMRC to encash Security

- (iii) Deposit/Performance Security and /or to terminate the License Agreement after 30 day notice.
 - (iv) The Lead Member of the JV/Consortium shall maintain a minimum percentage share of 51% of the aggregate shareholding of the JV/Consortium during full tenure of License Agreement.
 - (v) Partners having less than 26% participation shall be considered as non-substantial partner and shall not be considered for evaluation which means that their eligibility shall not be considered for evaluation of JV/Consortium.
 - (vi) Minimum percentage of stack of any member in JV/Consortium during License period (including lock-in period) shall not be less than 15%.
 - (vii) All members of such entity shall be jointly and severally liable for the due performance of License agreement.
- (e) DMRC has adopted a two packet Bidding Process to select suitable highest Bidder to grant Licensing for Installation and Operation of Water ATM Machines at the selected stations.

The Bidders shall submit along with the RFP Application a bid security/EMD as applicable for the package of metro stations for which the bids is being submitted/ participated as per details of EMD for the package as detailed under clause 1.4 of NIT and clause 3.5 of the RFP document. The payment shall be made in the form of a Demand Draft/ Pay Order drawn on any Indian Scheduled commercial bank/ Indian Branch of foreign bank in favour of "Delhi Metro Rail Corporation Ltd" payable at New Delhi. The Bid shall be summarily rejected if it is not accompanied **with valid bid security of appropriate amount**. The bid security of the selected Bidder shall be adjusted against the first Advance License Fee. The bid security of unsuccessful bidders shall be refunded after award of contract, without considering any interest, thereof. If the bidder withdraws its bid at any stage, the Bid Security amount of the bidder shall be forfeited by DMRC.

- (f) Bidders are expected to carry out extensive survey of DMRC premises and analysis at their own cost, before submitting their respective Bids for award of the License Agreement. DMRC shall provide necessary permission and assistance to the prospective Bidders in this regard.
- (g) The tenderers may obtain further information/ clarification, if any, in respect of these tender documents from the office of Dy.CE/PB-2 Delhi Metro Rail Corporation, 4th floor, Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi –110 001.
- (h) The intending tenderers must be registered on e-tendering portal

<https://eprocure.gov.in/eprocure/app> . Those who are not registered on the e-tendering portal shall be required to get registered beforehand. If needed they can be imparted training on “online tendering process” . After registration the

- (i) tenderer will get user id and password. On login tenderer can participate in tendering process and can witness various activities of the process. Tender Document can also be downloaded from DMRC's website www.delhimetrorail.com under tab “Tenders” and subhead “Property Development & Property Business Tenders” and has to be submitted online through e-tendering portal <https://eprocure.gov.in/eprocure/app> only.
- (j) The authorized signatory of intending tenderer, as per Power of Attorney (POA), must have valid *class-III* digital signature. The tender document can only be downloaded or uploaded using Class-III digital signature of the authorized signatory.
- (k) Tender submissions should be made online after uploading the mandatory scanned documents towards cost of tender documents such as Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and towards EMD/Tender Security such as Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India in favour of 'DMRC Ltd.' and payable in New Delhi, and other documents as stated in the tender document.
- (l) Late tenders, received after date and time of submission of bid) shall not be accepted under any circumstances.
- (m) DMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the DMRC in case of rejection of his/its proposal.

Bidder shall note that the maximum number of files can be uploaded is seven. All the uploaded files in tender submission should be named properly and arrange systematically. No special character/space should be there in the uploaded file name.
- (n) The bidders are advised to keep in touch with e-tendering portal <https://eprocure.gov.in/eprocure/app> for updates.
- (o) After successful completion of tender processing, the letter of Acceptance to the successful bidder shall be uploaded on the e-tendering portal <https://eprocure.gov.in/eprocure/app> which can be downloaded by successful bidder. LOA would also be E-mailed to the successful bidder.
- (p) The bidders are advised to keep in touch with e-tendering portal <https://eprocure.gov.in/eprocure/app&www.delhimetrorail.com/tenders.aspx>.

(q) In case of any grievances/complaints regarding this tender, please contact:

1.) Chief General Manager/ Property Business

Delhi Metro Rail Corporation Limited

2nd Floor, A-Wing, Metro Bhawan, Fire Brigade Lane, Barakhamba Road,
New Delhi -110001

Email Id: gmpb@dmrc.org,

Phone No: 011-23418417

2.) Chief Vigilance Officer

Delhi Metro Rail Corporation Limited

1st Floor, A -Wing, Metro Bhawan, Fire Brigade Lane, Barakhamba
Road, New Delhi -110001,

Email Id: cvodmrc@gmail.com,

Phone No: 011-23418406

Website: <http://www.delhimetrorail.com/vigilance.aspx>

Chief General Manager/Property Business

**Delhi Metro Rail
Corporation**