

Dated, the 05th Sep, 2019

REPLY TO QUERIES-CUM-ADDENDUM-3

Sub: - Invitation for Expression of Interest: Last Mile Connectivity from Delhi Metro Stations by e-rickshaw services [DMRC/EOI/E-RICK/2019]

S/N	Query / Request	Comments
M/s ETO Motors Pvt. Ltd.		
1.	2.0 Technical Eligibility To provide comprehensive & dedicated fleet operation services of e-rickshaws (owner or aggregator) model and shall have a minimum operating fleet size of 25 e-rickshaws / electric vehicles (Bus) anywhere in India.	Technical eligibility has already been relaxed vide Addendum-2. No further change in Technical Eligibility can be considered.
2.	2.0 Technical Eligibility The Fleet Operator must have at least 6 months experience of running fleet of 25 e-rickshaws / electric vehicles (bus) and should have partnerships and collaborations with players in the field battery & electrical services for over 5 years. To ensure that EV infra and services are in place for seamless electric vehicles deployment and charging.	
3.	2.0 Technical Eligibility App/Website booking should have served 20 million trips in public transportation.	
4.	4.26 Operational Requirement Fleet Operator or associated companies should have previously demonstrated capability to deploy charging infra of minimum 1,000 KW.	
M/s Trydan Clean Tech Pvt. Ltd.		
1.	Will DMRC provide electricity connection for swappable and charging stations near the metro? Along with the necessary permissions (IF ANY) required for setting up such a station?	Kindly refer Para 5.2 of the Original EOI document.
2.	Will DMRC help the service provider to register their vehicle fleet with the Delhi RTOs for operations at Delhi Metros?	Kindly refer Para 6.1 of the Original EOI document.
3.	TENURE OF THE AGREEMENT: Is there any termination date / month when this arrangement between the DMRC and the service provider will be terminated?	Kindly refer Para 5.4 of the Original EOI document.
4.	Whether the rental charge mentioned in the terms of the EOI is on a monthly basis or a per day basis? Please clarify.	Revised Para 5.1a) is as under: - 5.1a) List of Stations from where e-rickshaw services are required along with information on availability of space for the purpose of stabling / parking / battery charging of e-rickshaws is given in Revised Annexure-C. Rental for the dedicated space, if required by Operator/provided by DMRC, as indicated in Annexure-C, shall be @ Rs.200/- per 3 SQM space or part thereof per Month (GST @ 18% is additional).
M/s OLA Electric		
1.	Could you please share the daily/monthly ridership data for each of the selected metro stations?	Required details are there in Annexure-E.
M/s Seygnux Solutions Pvt. Ltd. [SHERU]		
1.	Can one metro station have more than one operator running its operations at different spaces within the reach of a metro station?	Kindly refer Para 4.26 of the Addendum-2.

2.	Can an operator run its operations without its affiliation with DMRC at a certain metro station without having caused any congestion at exit and entry points?	As per present scenario prevalent at certain metro stations, e-rickshaw service providers are using common areas which may/may not fall in DMRC's jurisdiction. In terms of Para 4.19 of Original EOI, DMRC authorized operator shall be required to deal with other similar services providers at the station for Operation of last mile connectivity. However, if dedicated spaces for parking / stabling / battery charging is provided by DMRC, based on Operator's request [refer Revised Annexure-C of Addendum-3], then other service providers are not allowed to use that space.
3.	Does this clause [Para 4.26 as in Addendum-2] essentially mean that no two operators can operate in the same area; as it doesn't seem clear as to how any other operator will serve the first mile connectivity to a metro station in a specific area if they are not allowed to park/stable at the same metro station?	
4.	Is the payment integration with the smart card necessary?	The query is addressed to at Para 4.23 of the Original EOI document which is reproduced hereunder: - <i>"Operator should be able to offer payment integration with DMRC through Delhi Metro Smart Card."</i> The above shall be based on DMRC's requirements for the convenience of general public. All costs associated with payment integration shall have to be borne by the Operator concerned.
5.	The operator must be capable of payment Integration with metro smart card or must be already be providing it as an option?	
6.	Is the DMRC open to using third party payment gateway integration?	
7.	Is there any parking fee applicable for the stations for which dedicated space for parking/stabling/battery charging is not available?	No.
8.	The rental charges mentioned for the dedicated spaces available at metro stations are chargeable on daily basis or monthly basis?	Monthly basis.
9.	On what all parameters would the performance of an operator be judged?	Performance of an Operator shall be adjudged on the basis of their complying with all the Functional and Operational requirements mentioned in the Original EOI document and subsequent addendums issued for the purpose.
10.	Other than the metro stations listed in Annexure-D, could any other metro stations be added to the list keeping in consideration the fact that the operator is already functional at certain other metro stations.	One more station is added in the listed metro stations where dedicated space for parking / stabling / battery charging (subject to feasibility) is available with DMRC. Accordingly, revised Annexure-C and Annexure-D is issued with this Reply to Queries-cum-Addendum-3.

PROPOSED METRO STATIONS FOR E-RICKSHAW SERVICES

S/N	Name of Metro Station	Dedicated space for parking / stabling / battery charging
1.	Shastri Park	50 SQM approx. in front of AC Plant Room [17M x 3M]
2.	Samaypur Badli	Nil*
3.	Rohini Sector-18,19	Nil*
4.	Chandni Chowk	Nil*
5.	Chawri Bazar	Nil*
6.	Dwarka Sector-8	Nil*
7.	Dwarka Sector-13	Nil*
8.	Dwarka Sector-14	Nil*
9.	Dwarka	Nil*
10.	Yamuna Bank	50 SQM in front of Gate No.1 of the Station [10M x 5M]
11.	Satguru Ram Singh Marg	Nil*
12.	Mayur Vihar Pocket-1#	Nil*
	Trilokpuri-Sanjay Lake#	100 SQM approx. near Lift No.4 [14M x 7.2M]
13.	Shiv Vihar	Nil*
14.	Dashrathpuri	Nil*
15.	Palam	Nil*
16.	Vasant Vihar	Nil*
17.	Sukhdev Vihar	Nil*
18.	Jamia Millia Islamia @	Multi-Modal Integration area at the station may be used*
19.	Jasola Vihar Shaheen Bagh	75 SQM approx. behind Gate No.4/Lift No.4 [13M x 6M]
20.	Mundka Industrial Area	100 SQM approx. Ground floor, Gate No.1 side [34M x 3M]

* subject to Para 4.19, 4.26, 5.1a) and 5.1b) of the Expression of Interest / Addendum(s)

Both the stations (as group of 2 stations) will be allotted to one Applicant based on draw of lots.

@ MMI area will have to be utilized only for stabling / parking of e-rickshaws for the purpose of pick-up and drop-off passengers. Installation of battery charger will not be permitted therein.

LIST OF STATIONS WHERE APPLICANT INTEND TO PROVIDE E-RICKSHAW SERVICES
[ON LETTER HEAD OF THE APPLICANT / APPLICANT'S COMPANY / LEAD MEMBER IN CASE OF JV/CONSORTIUM]

S/N	Name of Metro Station	Yes / No [please write Yes / No in front of each Station]
1.	Shastri Park	
2.	Samaypur Badli	
3.	Rohini Sector-18,19	
4.	Chandni Chowk	
5.	Chawri Bazar	
6.	Dwarka Sector-8	
7.	Dwarka Sector-13	
8.	Dwarka Sector-14	
9.	Dwarka	
10.	Yamuna Bank	
11.	Satguru Ram Singh Marg	
12.	Mayur Vihar Pocket-1	
	Trilokpuri-Sanjay Lake	
13.	Shiv Vihar	
14.	Dashrathpuri	
15.	Palam	
16.	Vasant Vihar	
17.	Sukhdev Vihar	
18.	Jamia Millia Islamia	
19.	Jasola Vihar Shaheen Bagh	
20.	Mundka Industrial Area	

Signature of Authorized Signatory

Name of Authorized Signatory _____

Designation of Authorized Signatory _____

AVERAGE PER DAY FOOTFALL / RIDERSHIP [based on Jul-2019]

S/N	STATION	Average Footfall	Average Ridership
1.	Shastri Park	24,049	12,040
2.	Samaypur Badli	25,196	12,906
3.	Rohini Sector-18,19	19,843	10,552
4.	Chandni Chowk	1,06,414	55,367
5.	Chawri Bazar	45,699	23,646
6.	Dwarka Sector-8	7,381	3,587
7.	Dwarka Sector-13	9,874	4,789
8.	Dwarka Sector-14	16,150	7,770
9.	Dwarka	20,847	9,598
10.	Yamuna Bank	2,047	1,016
11.	Satguru Ram Singh Marg	4,566	2,389
12.	Mayur Vihar Pocket-I	8,186	4,092
	Trilokpuri-Sanjay Lake	2,239	1,119
13.	Shiv Vihar	17,216	8,608
14.	Dhasrathpuri	21,229	10,765
15.	Palam	37,813	19,112
16.	Vasant Vihar	12,538	6,502
17.	Sukhdev Vihar	9,089	4,711
18.	Jamia Milia Islamia	20,727	10,483
19.	Jasola Vihar Saheen Bagh	17,125	8,885
20.	Mundka Industrial Area	2,123	1,125