

ANNEXURE-A

SI No.	Query/Comments Received	DMRC's Response/Clarification
1	Can water and gas bank be provided?	<p>1) As per article 5.7(e) of Draft License agreement(DLA) The Water/drainage for licensed shop/bare space shall be provided depending upon technical feasibility and availability only.</p> <p>2) Gas Bank can be permitted considering technical & operational feasibility subject to approval of DMRC after fulfilment of mandatory safety rules & norms.</p>
2	Should I get 1)water Connection 2)Gas connection 3)Chimney for gas cooking 4)Air conditioning	<p>1) As per article 5.7(e) of Draft License agreement(DLA) The Water/drainage for licensed shop/bare space shall be provided depending upon technical feasibility and availability only.2) Gas Bank can be permitted considering technical & operational feasibility subject to approval of DMRC after fulfilment of mandatory safety rules & norms. 3)installation of chimney may be permitted depending upon technical feasibility 4)Please refer clause 5.7 (c) of draft license agreement</p>
3	Please provide the list of shops whose water connectivity is available for sufficient for restaurants	<p>As per article 5.7(e) of Draft License agreement(DLA) The Water/drainage for licensed shop/bare space shall be provided depending upon technical feasibility and availability only.</p>
4	Please provide list of shops where IGL connectivity available	<p>1) Gas Bank can be permitted considering technical & operational feasibility subject to approval of DMRC after fulfilment of mandatory safety rules & norms. 2) IGL connection can be permitted based on aforementioned point 1 & as well as requirements of IGL.</p>
5	Is cooking allowed in metro stations?	<p>The built-up shops/bare spaces being licensed can be utilised for all commercial activities therein except for banned list of usage as per Annexure II. In addition, no cooking is permitted for shop/bare spaces in underground stations. Only electrical/ induction cooking of semi-cooked food can be permitted in underground stations. Cooking by gas bank/ PNG may also be permitted, if feasible only on the elevated station, on case to case basis. Also please refer clause 3.5 of Bid Document and Annexure-1 (Note-4)</p>
6	Can we use shop for fitness classes/Gym/Spa/Hospital/Labs?	<p>You can operate any business except as specified in Annexure II of Draft License Agreement.</p>
7	can we place shop name on two sides of the shop as it is a corner shop?	<p>Please refer clause 11.6 of draft license agreement</p>

8	Should the applicant be the resident of Delhi only?	It is not necessary to be the resident of Delhi. On further Eligibility criteria, please refer Clause 2.2 of Bid Document
9	Can I change the nature of my business after certain period?	Yes you can provided it doesn't violate terms & conditions of the License Agreement
10	Is GST mandatory for individual?	Please refer GST applicability as per Government guidelines.
11	What type of business can be opened in shop/space area?	You can operate any business except as specified in Annexure II of Draft License Agreement.
12	What are the Documents required for individual bidders?	Documents should be submitted as per clause no 5.4 of the Bid Document
13	A)Water and gas connection availability B)Mezanine construction provision	A (1) As per article 5.7(e) of Draft License agreement (DLA) The Water/drainage for licensed shop/bare space shall be provided depending upon technical feasibility and availability only Gas Bank can be permitted considering technical & operational feasibility subject to approval of DMRC after fulfilment of mandatory safety rules & norms. 2) IGL connection can be permitted based on aforementioned point 1 & as well as requirements of IGL. B) Please refer 5.1(e) of Draft License Agreement
14	Please clarify clause 5.2 whether single form cost shall be submitted for multiple shops	One common Bid Document may be submitted for all Schedules shops/spaces in which the participant is interested to bid. One tender cost of Rs. 1,770/-and one bid document (along with applicable documents/annexures) is required to be submitted by an applicant/bidder irrespective of the number of shops the applicant is interested to bid, however EMD/BID SECURITY shall be paid for each Schedule/Shop/Site/Bare Space for which the participant is interested to bid.
15	Whether the bidder has to submit drawing/floor plan during registration process?	Its not mandatory to submit location/floor plan during the registration process.
16	is partition allowed inside the shop?	Please refer clause 4.1 of draft license agreement
17	can licensee pay extra charges for cleaning of inside shop from DMRC?	Inside shop cleaning is the sole responsibility of the licensee.
18	What are the Documents,Annexures required for individual bidders?	Documents should be submitted as per clause no 5.4 of the Bid Document
19	Eligibility criteria for individual or a company?	Please refer Clause 2.2 of Bid Document