

**REQUEST FOR EXPRESSION OF INTEREST**  
**for**  
**Recharge of DMRC Smart Card through SMS/UPI app**

Delhi Metro Rail Corporation is engaged in the business of constructing, operating & maintaining Mass Rapid Transport Network.

DMRC as operator for Smart card authorized by RBI for issuance and operation of Pre-paid payment instrument for Mass Transit systems (PPI-MTS) vide COA no. DPSS .CO.AD.No. 2274/02027.004/2016-17 dated 20.02.2017.

Delhi Metro Rail Corporation Limited invites Expression of Interest (Eoi) from the interested Banks and aggregators to Operate and Maintain smart card recharge facility through SMS/UPI to provide commuter an alternate option for recharge of their smart card duly following the General Terms and Conditions attached with this Expression of Interest (Eoi).

**Scope:-**

- I. The provision of this SMS facility should be broad based and account holders of maximum number of banks should be covered. All the banks/aggregators are invited for this work so that maximum customer can be benefited.
- II. The mechanism for recharge through SMS will be as under:  
A commuter willing to avail the SMS facility will submit a mandate form with details of account to the aggregator. The commuter can then send sms to a designated number of the Bank/aggregator for recharge of his/her smart card. The Bank/aggregator will debit the bank account of the commuter as per SMS request and provide confirmatory message to the commuter and DMRC. After this, the commuter can visit any Metro stations, show the Smart Card at Add Value Machine and complete the add value process.
- III. In addition the commuter can use a dedicated app of the Bank/aggregator on his smart phone which will permit payment to the aggregator/ Bank through use of UPI app. At present UPI App (BHIM) is integrated with almost all Banks, and is very popular for digital payment. The aggregator after receiving payment request through the app will debit the bank account of the commuter and the rest process will be same as that for SMS(Para ii above).

In this reference, the company invites the letter of 'expression of interest' from the interested Bank and other aggregators to provide this Recharge facility of DMRC Smart Card through SMS/UPI app.

Interested parties may submit their proposal for Expression of Interest to: Sr. Deputy General Manager, Signalling and Telecommunications(O&M),6thFloor, B-Wing, Metro Bhawan, Delhi Metro, Rail Corporation, Fire Brigade Lane,Bara Khamba Road, Delhi 110001.

The Expression of Interest should contain brief technical proposal and any specific terms & conditions which the bank/aggregators may like to include.

Last date for submitting the Proposal for Expression of Interest is 19.05.2017.

Any technical queries, information and clarifications may be addressed to Sr. Deputy General Manager, Signalling and Telecommunications (O&M), 6thFloor, B-Wing, Metro Bhawan, Delhi Metro, Rail Corporation, Fire Brigade Lane, Bara Khamba Road, Delhi 110001and may also be emailed to [sudhirmittal@dmrc.org](mailto:sudhirmittal@dmrc.org)