

**NOTICE INVITING TENDER (e-Tender)
DELHI METRO RAIL CORPORATION LIMITED**

1.1.1 Name of Work:

Delhi Metro Rail Corporation (DMRC) Ltd. invites Open e-Tenders from eligible applicants, who fulfil qualification criteria as stipulated in Clause 1.1.3 of NIT, for the work, “**Contract O&M/A-26: Selecting Merchant Acquirer Bank for DMRC Fare Collection System and provision of allied Banking Applications.**”

1.1.2 Key details :

Tender Security amount	INR 2 lakhs
Contract period of the Work	36 months from the date of issue of LOA.
Tender documents on sale	From 16.11.2015 to 16.12.2015 (up to 1100 hrs) on e-tendering website www.tenderwizard.com/DMRC Tender document can only be obtained online after registration of bidder on the website www.tenderwizard.com/DMRC . For further information in this regard bidders are advised to contact on 011-23415835.
Cost of Tender documents	INR 5,250/- (inclusive of 5% DVAT) Non-Refundable (Demand Draft /Banker's cheque drawn on a Scheduled Commercial Bank based in India and should be in favour of "Delhi Metro Rail Corporation Ltd" payable at New Delhi.) Cost of tender documents i.e, D.D. / Banker's cheque, in original, shall be accepted only upto 1500 hours on 16.12.2015 in the office of GM/S&T at below mentioned address.
Pre-bid Meeting	04.12.2015 at 1100 hrs.
Last Date of Seeking Clarifications	07.12.2015
DMRC Reply to Queries	10.12.2015
Date & time of Submission of Tender online	16.12.2015 up to 1500 hrs.
Date & time of opening of Tender online	16.12.2015 at 1505 hrs.
<ul style="list-style-type: none"> • Authority to purchase tender document, seeking clarifications and submission of completed tender document • Place for pre-bid meeting 	GM/S&T, Delhi Metro Rail Corporation Ltd., 6 th floor, B-Wing, Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi –110 001

1.1.3 QUALIFICATION CRITERIA:

1.1.3.1 Eligible Applicants:

Minimum Eligibility Criteria to Bid:

The bidder must be scheduled commercial bank registered with RBI and have sufficient technical expertise and requisite experience to develop and implement the services as asked in RFP.

- The bidder should have facilities for payment through various Banking Channels.
- The Bidder should have its switch certified for credit & debit card acquiring in India by VISA or MasterCard or any other agency approved by RBI.
- Participating bank should have at least 10 branches in the National Capital Territory, Delhi.
- Bidder should have a local set-up in Delhi/NCR for operations and support to DMRC.
- Bidder should have net banking and mobile Banking module/applications.

The tender submission of bidders, who do not qualify the minimum eligibility criteria stipulated in the clauses 1.1.3.1 above, shall not be considered for further evaluation and therefore rejected. The mere fact that the bidder is qualified as mentioned in sub clause 1.1.3.1 shall not imply that his bid shall automatically be accepted. The same should contain all technical data as required for consideration of tender prescribed in the ITT.

1.1.4 The descriptive and detailed scope is defined in Scope of Works (Volume 2)

1.1.5 Tender Documents comprise of following documents:

Volume 1

- Notice Inviting Tender (NIT)
- Instructions to Bidder (ITB) including annexures
- Form of Tender (FOT) including appendices
- Special Condition of Contract (SCC)
- General Conditions of Contract (GCC)

Volume 2

- Scope of Work

Volume 3

- Bill of Quantity (BOQ)/ Pricing Document

1.1.6 The Contractor shall be governed by the documents listed in Para 1.1.5 above.

1.1.7 The bidders may obtain further information/ clarification, if any, in respect of these tender documents from the office of **GM/S&T**, Delhi Metro Rail Corporation, 'B' Wing, 6th floor, Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi –110 001.

1.1.8 The bidders may obtain further information/ clarification, if any, in respect of these tender documents from the office of **GM/S&T**, Delhi Metro Rail Corporation, 'B' Wing, 6th floor, Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi –110 001.

1.1.9 The intending bidders must be registered on e-tendering portal www.tenderwizard.com/DMRC. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. If needed they can be imparted training on 'online tendering process'. After registration, the bidder will get user id and password. On login, bidder can participate in tendering process and can witness various activities of the process.

- 1.1.10 The authorized signatory of intending bidder, as per Power of Attorney (POA), must have valid **class-III** digital signature. The tender document can only be downloaded or uploaded using Class-III digital signature of the authorized signatory.
- 1.1.9 Tender submissions will be made online after uploading the mandatory scanned documents towards cost of tender documents such as Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and towards Tender Security such as Bank Guarantee or Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and other documents as stated in the tender document.
- 1.1.10 Late tenders (received after date and time of submission of bid) shall not be accepted under any circumstances.
- 1.1.11 Tenders shall be valid for a period of 180 days (both days inclusive i.e. the date of submission of tender and the last date of period of validity of the tender) from the date of submission of Tenders and shall be accompanied with a tender security of the requisite amount as per clause 4.0 of ITT.
- 1.1.12 DMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No bidder shall have any cause of action or claim against the DMRC for rejection of his proposal.

**General Manager/S&T
Delhi Metro Rail Corporation Ltd.**