

**Reply of DMRC with regard clarifications/ suggestions raised by participants in Pre-Bid Meeting held on 11-08-2015 with regard to open bid for licensing of 104 space(s) at 74 metro stations including 2 Airport Express Line metro stations in DMRC network**

S.N.	Clarification Sought by Participants	DMRC's Reply/ Clarifications
1	In electrical cooking at all sites, will we be allowed to use grillers?	Gas/Coal based cooking strictly prohibited. Only fully cooked food i.e., ready to be served is allowed with electrical heating including grillers subject to approval of DMRC after fulfillment of various norms.
2	How much is the available electrical load of each of these spaces?	Please refer clause-13.13 of Annexure-IV(G) of Draft License Agreement for provision of electricity load in license spaces.
3	Since so many sites are to be assessed, the date of bid submission should be extended by 15 days.	The date of opening has been extended up to 31/8/2015.
4	After exit as per terms and conditions, are we allowed to take back our equipments & other fixtures?	Yes it is allowed. Please refer clause-8.10 of Draft License Agreement.
5	CISF frisking point is located right in front of the offered space at vishwavidyala metro station which will need to be shifted in order for the space to be operational.	All spaces are offered on as and where is basis.
6	Existing load has to be shared by DMRC and also the meter status.	Same as S.N. 2.
7	Dissecting of glass and wall is possible or not?	Please refer clause-4.1 of Draft License Agreement for Alterations and Renovations of license spaces.
8	Subletting is possible or not?	Sub license of license space is allowed as detailed in clause-5.5 of Bid Document.
9	Part of the offered space can we used with the existing setup?	It can be allowed subject to the access inside the license space through either paid or unpaid area of metro premises.
10	Garbage disposal process to be clarified?	Please refer clause-5.7(d) of Bid Document for disposal of solid waste.
11	Whether the offered spaces can be promoted by DMRC with the help of signages?	Please refer clause-11.6 of Draft License Agreement for signage details.
12	In all the TOMs area, cables for ticketing and electrical systems are lying in the front wall i.e., under the ticket counter and below the glass. Also the false flooring needs to be shifted for proper entry/exit of customers in these spaces. Please clarify that who will shift it and bear the cost of shifting?	All DMRC cables under the ticketing counter/false-flooring in the offered space shall be shifted/terminated/secured by DMRC at its own cost. The shifting may be done outside the premises or in a duct at the back of the premises itself. All civil modifications which will be technically feasible shall be carried out by the licensee at its own cost after approval by DMRC. All utilities above the false ceiling shall not be diverted by DMRC. If the licensee plans to remove the false ceiling and divert the utilities above it, it has to be done by the licensee at its own cost after taking approval from DMRC.
13	Can 12 months Security Deposit and 6 months advance license fee be reduced to 6 months security deposit and 6 months advance license fee. It will increase the number of participants in bidding process and also the offer rates.	Security deposit shall be equivalent to 12 months license fee.
14	As per running kiosk contracts, only one month period is given for removing the kiosks. It is suggested that time period for removing kiosks may be increased to three months.	Not Agreed. One month time for removing the material and handing over the premises back to DMRC is retained. This period is free of licensee fee.
15	As per clause-3.6(c) of Bid Document, the Interest Free Security Deposit/ Performance Guarantee up to Rs. 3 Crore shall be accepted in the form of Demand Draft/ Pay Order and the remaining Security Deposit shall be in the form of irrevocable Bank Guarantee valid for at least three years subject to adjustment every three years on rolling basis. It is suggested that Security Deposit may be taken in the form of Bank Guarantee and the advance license fee may be taken in the form of demand draft/ cheque.	Licensee can deposit 50% of Security deposit in form of Bank Guarantee/FDR and rest to be paid in form of Demand Draft/ Pay Order.