



DELHI METRO RAIL CORPORATION LTD.

(A Joint Venture of Govt. of India & Govt. of NCT, Delhi)

**“AMC for attending faults of Split AC’s
installed over L-2E, L-3E, L-4 &
including Depot.”**

VOLUME-I

- * NOTICE INVITING TENDER
- * SCOPE OF WORK
- * TENDER PRICES AND SCHEDULE OF PAYMENT

No. E/EM/RC007/2015

SECTION 1**NOTICE INVITING TENDER (e-TENDER)****1.1 GENERAL**

Delhi Metro Rail Corporation (DMRC) Ltd. Invites sealed open e-Tenders (two bids) from eligible applicants, who fulfill the qualification criteria as stipulated in clause no. 1.2 of NIT, for the work, **"AMC for attending faults of Split AC's installed at L-2E, L-3E, L-4 & including Depot."**

1.1.1 The details of the Tender are as per following:

Approximate cost of work	:	. 11,44,215/- (inclusive of all taxes)
Tender Security amount	:	. 22,980/-
Cost of Tender (Non-Refundable)	:	. 5,250.00 (Rs 5,000/- plus 5% VAT) Non-Refundable
Completion period of the Work	:	01 Year (from day of issue of letter of acceptance)
Tender documents on sale	:	From 20.04.2015 to 19.05.2015 (up to 11:00 hrs) on e-tendering website www.tenderwizard.com/DMRC . Tender document can only be obtained after registration of tenderer on the website www.tenderwizard.com/DMRC . For further information on this regard bidders are advised to contact 011-49424307, 011-49424365 or 011-23417910
Pre-bid Meeting	:	N/A
Last date of Seeking Clarification	:	12.05.2015 up to 15:00 hrs.
Last date of Issuing Addendum / Corrigendum	:	14.05.2015 up to 15:00 hrs.
Last Date & time of Submission of Tender Online	:	19.05.2015 up to 15:00 hrs.
Date & time of opening of Technical Bid Online	:	19.05.2015 at 15:30 hrs.
Date & time of opening of Financial Bid Online	:	Shall be informed after evaluation of technical bid through website www.tenderwizard.com/DMRC
Authority and place for submission of tender cost, tender security, required documents (if any), seeking clarifications etc.	:	Sr. DGM/E&M, 2nd Floor, C-Wing Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New delhi-110001.
<p>The tender cost and tender security will be in the form of a Demand draft/ Banker's cheque drawn on a scheduled Commercial Bank based in India and should be in favour of "Delhi Metro Rail Corporation Ltd." payable at New Delhi.</p> <p>The same should be submitted in original before two hours of opening date & time of technical bid in the office of Sr.DGM/E&M at the above mentioned address.</p> <p>NOTE: The bidder who fails to submit the tender cost & tender security (in original) within stipulated scheduled deemed to be rejected.</p>		

1.2 MINIMUM ELIGIBLE CRITERIA :**1.2.1 Work Experiences -**

- a) This tender is open to contractor having experience in this field for not less than 3 years.
- b) The contractor having completed one single work of similar nature of at least 80% of estimated value of contract or two similar works, each of at least 50% of estimated value of contract or three similar works, each of at least 40% of estimated value of contract in Govt. / Semi Govt. / PSU / Private Metro Railway Organization during last 5 years ending Feb. 2015

NOTE:

1. Successful completed portion of ongoing works up to Feb. 2015 shall also be considered for qualifying the eligible criteria.
2. Following documents shall be considered for evaluating the criteria of work experience:
 - a. Self attested copies of work order, BOQ along with completion certificate (indicating the name of work, final amount, quantity of work, completion date etc.) issued by the client preferably on their letter head for completed work.
 - b. Self attested copies of work order, BOQ and latest certificate issued by along with completion certificate issued by the client preferably on their letter head for quantum of work executed for work under progress.

1.2.2 Financial Standings –

- a) Contractor's average Annual Turnover of last three audited financial years should be equal to or more than 80% of estimated cost of work.
- b) Self attested copies of VAT / Service Tax registration certificate, PAN No.
- c) Applicant must not have been blacklisted or deregistered by any Govt. or public sector undertaking during last five years. It should be on non-judicial stamp paper of Rs. 10/- duly attested by Notary, in the format enclosed in **Annexure –D**.
- d) Net worth of applicants should be positive. Tenderer shall submit last three years audited financial statement duly attested by certified CA to work out net worth.

Documentary proof of satisfying eligibility conditions and audited financial data to be furnished along with the application on printed letter heads. Testimonials of satisfactory completion should be obtained from an officer not below the rank of executive engineer.

- 1.2.3** The tender submission of bidders, who do not qualify the minimum eligibility criteria, shall not be considered for further evaluation and considered rejected. The mere fact that the bidder is qualified as mentioned in **sub clause of clause 1.2**, shall not imply that his bid shall automatically be accepted. The same shall be subject to the data as required for consideration of tender prescribed in the ITT

The mere fact that the tenderer is Pre-qualified as shall not imply that his bid shall automatically be accepted. The same should contain all Financial & other details as required for the consideration of tender.

- 1.2.4** Tender document consists of the following documents:

VOLUME-I

- a. Notice Inviting Tender
- b. Scope of Work
- c. Tender Prices and Schedule of Payment

VOLUME-II

- a. Instructions to Tenderers
- b. Other terms and Conditions
- c. Special Conditions of Contract
- d. General Conditions of Contract

e. Bill of Quantities.

1.2.5 The tenderer shall be governed by the documents listed in **Para 1.2.4 above**.

Please note carefully the requirements for submitting tenders and the date & time for submittal.

- 1.3 The tenderers may obtain further information / clarification, if any, in respect of these tender documents from the office of **Sr. DGM /E&M, 2nd Floor Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi-110001**
- 1.4 The intending bidders must be registered on e-tendering portal www.tenderwizard.com/DMRC. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. If needed they can be imparted training on 'online tendering process'. After registration the tenderer will get user id and password. On login tenderer can participate in tendering process and can witness various activities of the process.
- 1.5 The authorized signatory of intending bidder, as per Power of Attorney (POA), must have valid class-III digital signature. The tender document can only be downloaded or uploaded using Class-III digital signature of the authorized signatory.
- 1.6 Tender submissions will be made online after uploading the mandatory scanned documents towards cost of tender documents such as Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and towards Tender Security such as Bank Guarantee or Demand Draft or Pay Order or Banker's Cheque from a Scheduled commercial bank based in India and other documents as stated in the tender document.
- 1.7 Tenders shall be valid for a period of as per **ITT clause 12.0** from the date of submission of Tenders.
- 1.8 Tenderer is cautioned that the tender containing any material deviation from the tender document which consists of NIT, Instructions to tenderers, General conditions of contract, Special conditions of contract, Bill of quantities is liable to be summarily rejected as non-responsive.
- 1.9 DMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the DMRC for rejection of his proposal.
- 1.10 Tenderers are advised to visit the site before offering their rates.
- 1.11 Bidders shall note that the maximum file size that can be uploaded is 5 MB and in the form of pdf/jpg/jpeg format. All the uploaded files in tender submission should be named properly and arranged systematically.
- 1.12 The bidders are advised to keep in touch with e-tendering portal www.tenderwizard.com/DMRC for updates. Any corrigendum, addendum etc issued shall be part of this tender document and shall be made available on this e-tendering portal.

(Rajesh Agrawal)
Sr. DGM / E&M

Delhi Metro Rail Corporation Ltd
2nd floor, Metro Bhawan,
Fire Brigade Lane,
Barakhamba Road,
New Delhi-110001

SECTION 2

SCOPE OF WORK

2.0 The contractor will execute the work i.e. **"AMC for attending faults of Split AC's installed at L-2E, L-3E, L-4 & including Depot."**

2.1 Brief Scope

The contractor will execute the work of **"AMC for attending faults of Split AC's installed at L-2E, L-3E, L-4 & including Depot."**

During AMC the contractor shall attend the breakdown fault of Split AC's installed at different metro station in technical and non technical room.

Breakdown calls must be attended round the clock all 24x7 day a week & 365 days a year inclusive of all holidays & Sundays. Repair of Split AC's and spare used by contractor shall have a warranty mentioned in Clause 29.0

- i. Response Time (Max.) - 24 hours
- ii. Fault Attending Time (Max.) - 72 hours

2.1.2 DMRC is an ISO-14001 & OHSAS 18001 certified Organization for Environment, Health & safety. The work is to be carried out as per International Norms/Standards and in such a manner that all premises always look Neat & Clean. Similarly, the waste disposal is also carried out in totally sealed manner without affecting the Environment.

SECTION 3**TENDER PRICES AND
SCHEDULE OF PAYMENT****3.0 Tender Prices**

- a. Unless explicitly stated otherwise in the Tender Documents, the contractor shall be responsible for the whole works, based on the Bill of Quantities and payment shall be as per accepted rates based on the activities carried out as in the Schedule of work.
- b. The rate quoted by the tenderer shall be inclusive of all duties, taxes, fees, octroi and other levies, tools & tackles and labour charges etc.
- c. All duties, taxes, fees, octroi and other levies etc shall be applicable as per Indian government statutory norms.

3.0.1 Schedule of Payment

- a) The payment shall be made quarterly basis after completion of work satisfactorily.
- b) The payment shall be made subjected to submission of jointly signed report of DMRC Engineer in charge & your representative.
- c) Payment shall be subjected to deduction of all T.D.S as per applicable law.