

Selecting Prepaid Payment Instrument Issuers for DMRC Fare Collection System



**Delhi Metro Rail Corporation Limited**  
(A JV of Govt. of India and Govt. of Delhi)  
**Metro Bhawan, Barakhamba Road, Delhi-110001 (India)**

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## **Request for Proposal (RFP)**

for

**Selecting Prepaid Payment Instrument Issuers for  
DMRC Fare Collection System**

## **DISCLAIMER**

1. The information contained in this Request for Proposal Document (“RFP Document”) or subsequently provided to Bidder/s, whether verbally or in documentary form by or on behalf of Delhi Metro Rail Corporation Limited (“DMRC”) is provided to Bidder(s) on the terms and conditions set out in this RFP Document and any other terms and conditions subject to which such information is provided.
2. This RFP Document is neither an agreement nor an offer and is only an invitation by DMRC to the entities who are qualified to submit their Proposal (Bidders) as stated in the Notice Inviting Tender.
3. The purpose of this RFP Document is to provide the Bidders with information to assist the formulation of their Proposal.
4. This RFP Document may not be appropriate for all persons, and it is not possible for the DMRC, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP Document.
5. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP Document and where necessary obtain independent advice from appropriate sources.
6. The DMRC, their employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFP Document.
7. DMRC may in their absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP Document.
8. DMRC reserves the right not to proceed with the work, to alter the time table reflected in this document or to change the process of procedures to be applied for selection of PPIs issuer.
9. No reimbursement of cost of any type whatsoever paid to persons, or entities, expressing interest in the work.
10. The profile for all the sections of Metro project, including stations, enclosed with the Bid is for general information of the Bidders and may undergo changes/ revisions.

# **NOTICE INVITING TENDER & KEY DETAILS**

# Notice Inviting Tender(e-Tender)

Delhi Metro Rail Corporation Limited (DMRC) invites offers from the Prepaid Payment Instrument Issuers For

1. Selecting Prepaid Payment Instrument Issuers for DMRC Fare Collection System for adding Auto top-up Value/Add Value to Contactless Smart Cards through various Payment gateway.
2. Extending Services for Automatic top-up and other services detailed in the scope of work.

Eligibility criteria are detailed in para 2 of section III- Instructions to Bidders. Please refer to 'Key Details' for all important information related to purchase, clarification and submission of RFP/ Bid document. The bid documents can be purchased or downloaded from DMRC website as detailed in s.no. 4 of the Key details.

If any of the day specified in the Key Details, happens to be a holiday in DMRC, the next working day shall be implied. Please note carefully the requirements for submitting bids and the date and time for submittal. The bids must be received in the office of DMRC not later than the specified date and time.

Further, corrigendum/ addendum, if any, issued to the RFP bid document, shall also be published on the website. Bidders are advised to visit the website of DMRC prior to submission of offer. Bids received after the due date and time or those which are incomplete are liable to be rejected.

DMRC reserves the right to accept or reject any or all bids received at its absolute discretion without assigning any reason whatsoever.

**KEY DETAILS**

1.	Tender Security Amount	Rs 2,00,000
2.	Completion Period of Work	16 Weeks
3.	RFP on sale	From 30.03.2015 to 30.04.2015( up to 1100 hours) on e tendering website <a href="http://www.tenderwizard.com/DMRC">www.tenderwizard.com/DMRC</a> RFP Document can only be obtained online after registration of tenderer on the Website <a href="http://www.tenderwizard.com/DMRC">www.tenderwizard.com/DMRC</a> . For further information in this regard, bidders are advised on contact Office of ED/S&T/P-I, Delhi Metro Rail Corporation Limited,6th Floor, B Wing, Metro Bhawan, Barakhamba Road, Delhi-110001
4.	Cost of RFP/ Bid Document	Rs. 21,000/- Non-Refundable (inclusive of 5% DVAT)(D.D./ Banker's cheque in favor of Delhi Metro Rail Corporation Ltd. payable at New Delhi) Cost of RFP document (i.e. D.D./ Banker's Cheque), in original, shall be accepted only up to 30.04.2015 (till 1500 hrs.) in the office of ED/S&T/P-I, Delhi Metro Rail Corporation Limited,6 <sup>th</sup> Floor, B Wing, Metro Bhawan, Barakhamba Road, Delhi-110001
5.	Last date for submission of queries/clarifications	15.04.2015
6.	Last date of issuing Addendum	21.04.2015
7.	Last date and time for submission of Bids	Upto 30.04.2015, 1500 hrs. IST
8.	Date and time of opening of Bids online	30.04.2015t , 1505 hrs. IST