

Tender no. ESS15

SUMMARY OF ADDENDUM NO. 1

Changes are identified by a side bar in the text and briefly described below:

The brief descriptions of the amendments are given below. The stipulated amendments have been incorporated in the relevant pages of the Tender Documents and the revised pages are enclosed.

S.No	Part of Tender Document	Page No.	Clause/Para/Section Details	Addition/Deletion/Modification
1	SAN Storage Thin Provisioning and Space Reclaim	Page no. 133	Particular Specifications Chapter 4	Please quote 25% additional capacity
2	Annexure 2 - Appendix K	Pg 47	ITT	Revised table attached below
3	Chapter 8 - TRAINING AND TRANSFER OF KNOWLEDGE	Page 150 of 152	Particular Specifications Chapter 8	1. SAP System Administration training: one user 2. SAP ABAP training: One User 3. SAP ESS core team training: 20 4. SAP ESS end user training: 4*50 Training is required from OEM for Non SAP products. No certification is required.
4	The bidder must be profitable in each of the last 3 financial years (2010-11,2011-12,2012-13)	Page no. 11	Annexure-4 pre qualification criteria	The bidder must be profitable in each of the last 3 financial years (2011-12,2012-13,2013-14).

1.0.9	Data Protection	Incase of Power failure, Storage array shall have de-stage feature to avoid any data loss.	
1.1.0	Host Ports & Back-end Ports	<ol style="list-style-type: none"> 1. Offered Storage shall have minimum of 4 host ports for connectivity to servers running at 8Gbps speed. 2. Offered storage shall also support additional Quad 10Gbps native ISCSI ports. 3. Offered storage shall be provided will replication hardware/Ports. 4. Offered storage shall have 96Gbps of SAS Back-end aggregate bandwidth. The SAS Back-end should be 6Gbps SAS. 	
1.1.1	Global Hot Spare	<ol style="list-style-type: none"> 1. offered Storage Array shall support distributed Global hot Spare for offered Disk drives. 2. Global hot spare shall be configure as per industry practice. 	
1.1.2	Performance and Quality of service	<ol style="list-style-type: none"> 1. Shall have capability to use more than 30 drives per array group or raid group for better performance. 2. Storage shall be provided with Performance Management Software. 3. Offered Storage array shall support quality of services so that required performance (IOPS) or bandwidth or both can be "Guaranteed" into the environment. 	
1.1.3	Thin Provisioning and Space Reclaim	Offered storage array shall be supplied with Thin provisioning and Thin Re-claim to make the volume thin for an extended period of time for complete array supported raw capacity. Thin Re-claim (Zero Page reclaim) inside storage subsystem shall be automatic in nature and there shall be no need to run any utility inside storage for same. Please quote 25% additional capacity	

APPENDIX K

MANDAY RATES

(THIS DOCUMENT IS TO BE COMPLETED BY THE TENDERER)

S.No.	Optional prices (not part of commercial evaluation)		
1	SAP Technical consultant	Man-day charges inclusive of all taxes in INR	
		Man-month charges inclusive of all taxes in INR	
2	SAP Functional Consultant	Man-day inclusive of all taxes in INR	
		Man-month inclusive of all taxes in INR	

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- These are maximum rates fixed by the employer for the contract period.

CHAPTER 8

TRAINING AND TRANSFER OF KNOWLEDGE

8.1 GENERAL REQUIREMENTS

- 1). This section of the specification covers the requirements for a Training Program to train the maintenance, operations and training personnel. The training Program shall enable the staff to operate, service, enhance, maintain, and interact with, the hardware, software, and firmware, such that the SAP ERP & ESS system and equipment will perform in accordance with the specifications of this contract.
- 2). The Contractor shall provide comprehensive training to the Employer's staff, including Employer's trainers.
- 3). The Contractor shall provide competent training instructors, training manuals, training server(IDES), all necessary aids and materials in support of all training courses.
- 4). The training instructors shall be qualified, competent, with sufficient years of practical experience in the relevant fields and possesses good communication skills.
- 5). The training instructors shall be competent staff of the Contractor, or the subcontractors or the equipment manufacturers.

8.2 SCOPE OF TRAINING

- 1). Certified Unix(HP-Unix/IBM/AIX/Solaris) Operating system administration training for latest version from OEM for 5 users as per the hardware offered at OEM Training center
- 2). SAP System Administration training (TADM10,TADM12 & TADM51):one user A-1
- 3). SAP ABAP training (TAW10, TAW11 & TAW12):one user A-1
- 4). SAP ESS core team training: 20 users A-1
- 5). SAP ESS end user training (4 batch of 50 users each)
- 6). Training for any new feature that will be incorporated due to the upgrade for the
- 7). SAP functional team member
- 8). Operation/Maintenance training for hardware and non-SAP software installed.
- 9). The examination cost need not to be included in the training at OEM centre. Further the training the ESS for 4 batches of 50 members each will not be a certified training and will be done at a centralized location at Delhi only.

Annexure 4

Prequalification Criteria

S. N o .	Criteria	Documents required
1	The bidder must be a Company registered under the Indian Companies Act, 1956 and who have their registered offices in India and should have been in existence for a period of at least 5 years from the date of submission of bids	Certificate of Incorporation
2	The bidder must have a valid Service Tax Registration in India	Copy of Certificate
3	The bidder should have completed one System Integration project where HW, Software and Implementation Services have been provided.	Customer order PO/LOA & completion certificate*
4	The bidder should have successfully implemented SAP ERP with more than 400 ERP users in at least 3 organizations globally	Customer order PO/LOA & completion certificate*
5	Bidder should have implemented at least 1 SAP ERP project with more than 400 users in public sector/government organizations in India	Customer order PO/LOA & completion certificate*
6	Bidder should have implemented at least 1 project where SAP ESS/MSS were implemented as a part of solution for more than 1000 employees in public sector/govt. organization in India	Customer order PO/LOA & completion certificate*
7	The bidder must be profitable in each of the last 3 financial years (,2011-12,2012-13,2013-14)	Audited Statements

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* completion certificate should cover :

- Hardware platform
- SAP version along with database
- SAP modules
- Total number of user licenses
- SAP ESS implemented (Yes/no)
- System in operation since
- Database migration (Yes/no)
- Any delay, if yes reason
- Any penalty, if yes reason