

## **REPLY TO QUERY-CUM-ADDENDUM-2**

**Tender for Operation of Baggage Handling System (BHS) equipment at stations of Delhi Metro Airport Express Line [New Delhi, Shivaji Stadium, Airport (Including BHS SCADA & Tunnel BHS at Airport) metro stations] and BHS Equipment installed in metro trains of Delhi Metro Airport Express Line (DMAEL) [DMRC/AEL/BHS Operation/2015/1]**

This Reply to Query-cum-Addendum-2 will form part of the Tender Document (TD)

### **Reply to Queries**

| <b>S/N</b> | <b>QUERIES</b>   | <b>DMRC'S REPLY</b>  |
|------------|--|--|
| 1          | We, as operation contractor needs clear 2-3 weeks time to deploy our manpower at site after the receipt of LOA/LOI. Please confirm that 2 weeks time will be provided for manpower deploy?   | Generally two weeks time is given to successful bidder or earlier date as per LOA (Letter of Acceptance). Bidders should however be ready to deploy manpower as per the tender document.                     |
| 2          | In financial bid we are only allowed to give rates for one year. However DMRC will give only 5% increment for only manager & supervisor salary in India the standard escalation on price is 10% and also as per current inflation it should be 10% we request DMRC to please give salary increment in rates for the second year to all manpower and should be 10%.   | As per tender document.  |
| 3          | Annexure-6 (experience certificate on client's letter head) it is requested to please delete/modify annexure-6 as any client will not give such declaration/ information on their letter head. Such types of information are confidential and will not be given for any tender purposes. However we request to change the same to the experience certificate already issued by client and asked in qualification criteria.   | The Experience Certificate format may be different in comparison to Annexure-6, however the experience certificate shall be required from the Bidder's client having all details required as per Annexure-6. |
| 4          | We as Beumer group having two companies in India named as Beumer Technology India Private Ltd and Enexco Teknologies India Limited, both are 100% subsidiary of BEUMER group, Germany. As a bidder we Beumer Technology India Private Ltd doesn't fall under ESIC requirements and ESIC is not applicable to us at present therefore we will not be having ESIC documents. However if we will be successful contractor then we will be deploying our manpower which falls under ESIC through another BEUMER Group company M/s Enexco Teknologies India Limited having valid ESIC registration and latest challan. Please confirm that the same will be acceptable to DMRC? | The Bidder [as Company or Joint Venture or Consortium] is required to have a valid registration with ESIC.   |

|    |  |   |
|----|--|---|
| 5  | As this is an operation contract then the below mentioned General Conditions of the Contract should not be applicable to us as these conditions are only applicable to the supply, installation, testing and commissioning works of BHS. The clauses will be 5.2, 5.3, 5.4, 5.5, 5.6, 7, 8.4, 9, 11, 15.1, 15.2. Please confirm that the above clauses will not be applicable to us? | The clauses of General Conditions of the contract related to the scope of work and terms and conditions mentioned in tender document shall be applicable.   |
| 6  | Digital signatures-Digital signatures will be applicable to the tender documents or we have to manually sign all the documents and then upload.  | Copy of all documents uploaded by the bidder needs to manually signed by the Authorised Signatory before being scanned for uploading, this is in addition to the requirement of Class-III Digital signature Certificate for Authorised Signatory as mentioned in the NIT.   |
| 7  | Compliance documents-ESI, PF and BCAS documents are compulsory for participation or not.   | Copy of all documents, as mentioned in Tender Document, is required to be uploaded. Check List may please be referred.  |
| 8  | EMD-Please clarify the EMD submission process (Online/Offline).If it will be offline then how the EMD in original will be submit and where. Should we have to attach the soft copy of the EMD with the tender documents. After the award of the tender when the EMD will be released.  | EMD [of INR 1.55 Lakhs] alongwith Tender Document cost [of INR 5,250] is required to be submitted by 1500 hours on <b>18.03.2015</b> at the O/o DGM/Operations/III, complete details mentioned in the NIT. Soft copy of EMD and Tender Document cost is also required to be submitted along with tender submission. |
| 9  | Tender documents: We can download the soft copies of the tender documents or the soft copy provided from the tenderwizard is only valid.   | Tender Document alongwith NIT, GCC and this Reply to Query-Cum-Addendum-1 as uploaded on e-tendering web portal <a href="http://www.tenderwizard.com/DMRC">www.tenderwizard.com/DMRC</a> is valid.  |
| 10 | Which format is acceptable for submission.   | PDF format should be preferred. Bidders shall note that the maximum file size that can be uploaded is 5 MB. All the uploaded files in tender submission should be named properly and arranged systematically.   |

### **Addendum**

1. Cost of Work : Rs.1.55 Crores
2. Tender [Technical Bid] will be opened at 1505 hrs on 18.03.2015, at following address:  
Meeting Room  
O/o Executive Director/Contracts  
5<sup>th</sup> Floor, 'A' Wing,  
Metro Bhawan, DMRC Ltd,  
Barakhamba Road, Fire Brigade Lane,  
New Delhi-110001
3. Commercial Bid and associated conditions for evaluation has been revised, therefore page no. 56 to 59 [four pages] of the Tender Document stands deleted and are revised as follows [three pages]:

## **EVALUATION OF COMMERCIAL BID**

### **1.0 Eligibility**

All Technically qualified bidders will be eligible for opening of their Commercial Bids, they would be communicated about the date and time of opening of their Commercial Bids.

**2.0** Commercial Bids will be submitted over e-tendering web portal [www.tenderwizard.com/DMRC](http://www.tenderwizard.com/DMRC) wherein Percentage is required to be quoted by bidder in figures only. Only first two digits after decimal will be considered, without any rounding off for third and more digits.

### **3.0 Process of Evaluation of Commercial Bids**

3.1 Commercial Bids will be evaluated and necessary corrections, if discrepancies noticed, would be done by DMRC Ltd.

3.2 If a bidder does not accept the above correction of errors, his tender will be rejected with the forfeiture of tender security.

### **4.0 Award of Contract**

4.1 DMRC will award the contract to the Lowest Bidder (L1), whose tender has been determined to be substantially responsive, technically & commercially suitable, complete & in accordance with the tender document.

4.2 In case, two or more technically qualified bidders quote the same amounts in the Commercial Bid, which is the Lowest (i.e. L-1), then the tender would be awarded to the bidder who has the highest / higher Average Annual Turnover for the last 3 financial years.

## COMMERCIAL BID

### BILL OF QUANTITIES (BOQ) : OPERATION OF BAGGAGE HANDLING SYSTEM AT DELHI METRO AIRPORT EXPRESS LINE [DMRC/AEL/BHS OPERATION/2015/01]

| S/N  | Description of item   | Manpower Quantity (Per Day) | Unit of measurement -one person for a shift of 8 hours on any day | Minimum Qualification of personnel to be deployed/Category as per Labour laws | Minimum Wages per shift of a day | PF Cont. (@13.61%) [Rounded Off] | ESI Cont. (@ 4.75%) [Rounded Off] | Bonus (@ 8.33% over Rs.3500/-) [Rounded Off] | Daily minimum wages amount payable per shift (if workmen continues for applicable period making him eligible for PF, ESI and bonus) [Rounded Off] | Percentage to be quoted by bidder in figure. Only first two digits after decimal will be considered, without any rounding off for third and more digits. | Percentage to be considered to evaluate the Tenderer's offer [In Figure] | Percentage to be considered to evaluate the Tenderer's offer [In Words] | Amount arrived at from the percentage quoted up to two decimals. (Rounded Off) | TOTAL 02 YEARS PAYMENT DUE TO CONTRACTOR (subject to minimum wages modification as per change in law for item no 2 to 6) |
|--|---|-----------------------------|---|---|----------------------------------|----------------------------------|-----------------------------------|--|---|--|--|---|--|--|
|  | A   | B                           | C   | D   | E                                | F=E*.1361                        | G=E*.0475                         | H=3500*.0833                                 | I=E+F+G+H   | J  | K  | L   | M=I*(1+K/100)  | N=M*C  |
| 1  | Deployment of an BHS Manager all as prescribed in tender  | 1                           | 731   | Manager   | 1000                             | 79                               | 0                                 | 0  | 1079  |  | 0  |   | 1,079  | <b>7,88,749.00</b>   |
| 2  | Deployment of an BHS Supervisor all as prescribed in tender   | 4                           | 2924  | Highly Skilled  | 439                              | 60                               | 21                                | 0  | 520   |  |  |   | 520  | <b>15,20,480.00</b>  |
| 3  | Deployment of an BHS operator all as prescribed in tender   | 10                          | 7310  | Skilled   | 404                              | 55                               | 19                                | 0  | 478   |  |  |   | 478  | <b>34,94,180.00</b>  |
| 4  | Deployment of a Loader all as prescribed in tender  | 5                           | 3655  | Semi-Skilled  | 367                              | 50                               | 17                                | 11   | 445   |  |  |   | 445  | <b>16,26,475.00</b>  |
| 5  | Deployment of an Tunnel Loader all as prescribed in tender  | 6                           | 4386  | Semi-Skilled  | 367                              | 50                               | 17                                | 11   | 445   |  |  |   | 445  | <b>19,51,770.00</b>  |
| 6  | Providing Uniform and other mandatory / customary facilities to all workmen (item no 2 to 5 above) as per applicable instructions /Prevalent laws like rest room etc. in each shift (to be paid alongwith pay etc on certification by engineer/ececutive for having provided the said facilities) <b>including profit and overhead of contractor (@ 5% of payment due for item no 2 to 5)</b> | 25                          | 18275   | Any Category  | 24.00                            | 0                                | 0                                 | 0  | 24.00   | 0  | 0  |   | 0  | <b>4,38,600.00</b>   |
| <b>TOTAL 2 YEARS PAYMENT DUE TO CONTRACTOR (subject to minimum wages modification as per change in law for item no 2 to 6)</b> |   |                             |   |   |                                  |                                  |                                   |  |   |  |  |   |  | <b>90,31,505.00</b>  |

Note 1: In case of revision (increase or decrease) either in minimum wages and/or ceiling of Wage/Salary limit for payment of EPF, ESI & Bonus etc, and/or in the percentage value of contribution towards EPF, ESI & Bonus etc by government (state/union) then the contractor will be reimbursed revised statutory charges/wages etc (i.e item no 2 to 5 of BOQ will be suitably modified). All payments that are statutory (refer item no 2 to 5 in column 1') are paid with the proviso that they are transferred to workmen in toto without any deduction whatsoever. Any default in payment of wages less than statutory wages etc and claim of such wages etc from DMRC will be treated as fraudulent practice and action taken against contractor for such fraudulent act in terms of contract/Indian Contract Act/Other applicable Law.

Note 2: The service tax will be reimbursed based on the invoice of service tax paid to concerned authority by the contractor. No other taxes, duties etc or any other expenditure will be paid or reimbursed whatsoever.

Note 3: The payment less than highly skilled workmen to the manager (item no 1) will attract all provisions of labour laws.

Note 4: The column E serial no 2 to 5 are based on current minimum wages as on date of issue of NIT. Any increase over statutory payment for workmen will be reimbursed vide note 1 above.

**NOTE: -**

Following conditions are applicable for bids: -

1. The Percentage To Be Quoted By Bidder shall be filled in figures only.
2. The Amount Arrived at from Percentage Quoted in the Commercial Bid would be treated as complete in all respect. It will be deemed to include all incidental charges, supervision, transport, contractor's profit, reliever of staff and establishment/overheads, all risks & insurance liabilities, compliance of labour laws and other obligations set out or implied in the contract.
3. The TOTAL 02 YEARS PAYMENT DUE TO CONTRACTOR shall be inclusive of all Taxes (except Service Tax), Tender Requirements, Statutory Contributions, etc.
4. The duty hours of the manpower deployed by the contractor shall be a maximum of 8 hours per day. If the duty time exceeds 8 hours per day, overtime charges shall be paid by the contractor to the concerned manpower as per applicable Rules in Contract Labour (Regulation & Abolition) Act, 1970 without any liability on the part of DMRC.
5. Only revision in minimum wages as notified by the Government of NCT of Delhi or the Central Government, whichever is higher, from time to time will be compensated [for Item no 2 to 5], other details mentioned in Note: 1 of Commercial Bid.
6. Income Tax/TDS and other statutory deductions as applicable will be deducted from every monthly bill by DMRC.
7. During the currency of the contract, the successful bidder shall be required to procure necessary insurance policies as stipulated in Clause No.4.6 i) & ii) of Terms & Conditions of the Contract.
8. Contractor shall be required to pay to its employees [at item no 2 to 5], roped in for services under the contract, based on category of minimum wages given by DMRC and deposit / disburse other statutory dues to respective agencies / employees as claimed by the contractor & paid by DMRC.